

Technopedia® Lifecycle and Support Content Pack

Technopedia Lifecycle and Support Content Pack enriches Technopedia with actionable End-of-Life (EOL) and End-of-Support (EOS) market information. Lifecycle and Support Content Pack enables enterprises to proactively identify assets that have reached EOL or EOS and require upgrade or replacement.

Key Benefits

- ✓ Easy access to EOL/EOS market information for asset planning
- ✓ Identify unknown assets that may violate corporate governance (GRC)
- ✓ Increase negotiation and purchasing power

Lifecycle and Support Content Pack allows users to:

- Identify which assets have EOL dates that may be approaching or have already expired, which may pose cybersecurity vulnerabilities
- Identify which software and hardware assets are in compliance and identify unknown assets that violate corporate governance
- Optimize operational performance by quickly identifying EOL software and hardware assets

Content Pack Highlights

Lifecycle and Support Content Pack enriches Technopedia with all the milestones that each software or hardware asset goes through, from the time it is generally available to EOL, including an obsolete or EOS date. The vendor's support policy associated with each milestone is also provided to ensure comprehensive understanding of what type of support is available to the customers within each milestone.

SW Manufacturer	SW Name	SW Version	SW Release ID	SW GA Date	SW GA Exception	SW EOL Date	SW EOL Exception	SW EOL Support Level	SW OBS Date	SW OBS Exception	SW OBS Support Level
Adobe Systems	AIR SDK	20.0	161516443	12/08/2015	-	12/08/2020	-	Core Enterprise Maintenance and Su	12/08/2022	-	Extended Maintenance and Support
		21.0	196135297	03/10/2016	-	03/10/2021	-	Core Enterprise Maintenance and Su	03/10/2023	-	Extended Maintenance and Support
	Flash Player	18.0	122320344	06/09/2015	-	06/09/2020	-	Core Enterprise Maintenance and Su	06/09/2022	-	Extended Maintenance and Support
		19.0	131885832	09/21/2015	-	09/21/2020	-	Core Enterprise Maintenance and Su	09/21/2022	-	Extended Maintenance and Support
Dell	Cloud Manager	20.0	155749881	12/08/2015	-	12/08/2020	-	Core Enterprise Maintenance and Su	12/08/2022	-	Extended Maintenance and Support
		21.0	176862129	03/23/2016	-	03/23/2021	-	Core Enterprise Maintenance and Su	03/23/2023	-	Extended Maintenance and Support
		10.0	132104210	05/22/2015	-	06/29/2015	-	Full Support	03/14/2016	-	Limited Support
		11.0	132104224	06/29/2015	-	07/13/2016	-	Full Support	06/30/2017	-	Limited Support
EMC	Avamar	8.0	108813265	08/24/2012	-	01/21/2014	-	Full Support	12/31/2014	-	Limited Support
		9.5	108813419	04/15/2014	-	05/22/2015	-	Full Support	06/27/2015	-	Limited Support
		7.0	53836486	10/11/2013	-	10/31/2016	-	Primary Support (EOPS)	10/31/2017	-	Extended Support Stage 2
		7.1	98887771	12/31/2014	-	09/30/2017	-	Primary Support (EOPS)	09/30/2018	-	Extended Support Stage 2
Hewlett Packard Enterprise	Connect-It	7.2	137880346	08/17/2015	-	08/31/2018	-	Primary Support (EOPS)	08/31/2019	-	Extended Support Stage 2
		7.3	211792913	04/25/2016	-	04/30/2019	-	Primary Support (EOPS)	04/30/2020	-	Extended Support Stage 2
		9.4	236470227	04/01/2012	-	04/30/2016	-	Committed Support(Three-Level)	04/30/2022	-	Self-Help Support(Three-Level)
		9.5	236470228	09/28/2012	-	09/30/2017	-	Committed Support(Three-Level)	09/30/2023	-	Self-Help Support(Three-Level)
Microsoft	Dynamics AX	9.6	236472761	12/18/2014	-	12/31/2018	-	Committed Support(Three-Level)	12/31/2024	-	Self-Help Support(Three-Level)
		4.0	44493381	09/10/2006	-	10/11/2011	-	Mainstream Support	10/11/2016	-	Extended Support
		5.0	13310185	08/14/2008	-	04/10/2018	-	Mainstream Support	10/12/2021	-	Extended Support
		6.0	13310187	09/25/2011	-	10/09/2018	-	Mainstream Support	10/12/2021	-	Extended Support
		6.2	38849468	02/19/2013	-	10/09/2018	-	Mainstream Support	10/12/2021	-	Extended Support
		12.0	173737894	01/27/2007	-	07/10/2012	-	Mainstream Support	07/11/2017	-	Extended Support
Microsoft	OneDrive for Business	14.0	173737932	07/15/2010	-	10/13/2015	-	Mainstream Support	10/13/2020	-	Extended Support
		15.0	173738004	01/09/2013	-	04/10/2018	-	Mainstream Support	04/11/2023	-	Extended Support

Figure 1: Sample Analyzer report lists GA dates, End-of-Life and End-of-Support dates for software described by manufacturer, name, version and edition

About Flexera

Flexera is reimagining the way software is bought, sold, managed and secured. We view the software industry as a supply chain, and make the business of buying and selling software and technology asset data more profitable, secure, and effective. Our Monetization and Security solutions help software sellers transform their business models, grow recurring revenues and minimize open source risk. Our Vulnerability and Software Asset Management (SAM) solutions strip waste and unpredictability out of procuring software, helping companies buy only the software and cloud services they need, manage what they have, and reduce compliance and security risk. Powering these solutions and the entire software supply chain, Flexera has built the world's largest and most comprehensive repository of market intelligence on technology assets. In business for 30+ years, our 1200+ employees are passionate about helping our 80,000+ customers generate millions in ROI every year. Visit us at www.flexera.com.

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